DIGITALPOWER

Social Responsibility Strategy

Our Social Responsibility Strategy:

We want to make a change!

Digital Power's Vision

At Digital Power, we recognize our role as a leading technology company in transforming the energy supply industry, and we embrace our social responsibility to create positive impacts on society and the environment.

Our social responsibility strategy is rooted in our mission to enhance performance and optimize services for electricity and gas suppliers and consumers globally. We are committed to promoting sustainability, driving innovation, and fostering inclusive growth in all aspects of our operations.

We believe that our business success is inextricably linked to the well-being of our communities, stakeholders and the planet.

What does Digital Power want to achieve?

We are committed to upholding high standards of social responsibility across all aspects and domains of our operations.

We want to make a change!

We are committed to the following key principles:

1. Our Environmental Stewardship: We will actively work to minimize our environmental impact by promoting sustainable practices, reducing greenhouse gas emissions, conserving energy, and encouraging the use of renewable energy sources. We will continually seek innovative solutions to minimize our carbon footprint and protect the natural resources upon which our operations rely.

2. Our Customer Satisfaction and Safety approach: We prioritize the safety and satisfaction of our customers. We will deliver reliable electricity services, maintain open lines of communication, and ensure fair and transparent billing practices. We will also invest in infrastructure improvements to enhance the quality, efficiency, and safety of our solutions for electricity suppliers, and for electricity consumers.

3. The importance of Employee Well-being and Development: We are committed to providing a safe and inclusive working environment where our employees can thrive. We will prioritize their physical and mental well-being, promote work-life balance, and encourage diversity and equal opportunities. We will invest in training and development programs to foster a skilled workforce and promote career advancement.

4. Ongoing Community Engagement and Partnerships: We will actively engage with the consumers and electricity suppliers we serve, listening to their concerns and

addressing their needs. We will establish strong partnerships with our various stakeholders to support community development initiatives, contribute to social welfare programs, and promote educational opportunities.

5. Our way of doing business - Ethical Business Practices: We will conduct our operations with the utmost integrity, adhering to ethical business practices and promoting transparency and accountability. We will comply with all applicable laws and regulations, and actively work to prevent corruption, bribery, and any form of unethical behavior. We will also establish clear guidelines for responsible procurement and supply chain management.

6. Creating win-win environments - Collaboration and Advocacy: We recognize that addressing complex social and environmental challenges requires collaboration across sectors. We will actively engage with governments, NGOs, industry peers, and other stakeholders to drive positive change. We will advocate for policies and initiatives that promote sustainable energy practices, digitalization, and innovation in the energy supply industry.

Digital Power is committed to making a meaningful and lasting impact on society and the environment, by embracing this social responsibility strategy. We will continually assess our progress, set ambitious goals, set and track clear KPIs, and adapt our strategies to ensure that our actions align with our mission and the evolving needs of the various stakeholders we serve.

Only together we can create a sustainable and equitable future for all of us and generations to come.